

REFUND POLICY

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Background

The iaedp Foundation is committed to providing high-quality educational programming, professional resources, certification support, and member services. Due to the nature of our offerings and the administrative, contractual, and programmatic costs associated with delivering them, the Foundation generally does not offer refunds.

Policy

All purchases made through the iaedp Foundation are considered final and are non-refundable. This includes, but is not limited to:

- Symposium registrations and related event fees
- Webinar registrations and continuing education programming
- Online course purchases and digital educational materials
- Certification application fees, renewal fees, and related services
- Other Foundation programs, products, and offerings

Symposium Registration

The iaedp Symposium requires significant advance contractual commitments with venues, vendors, and service providers. For this reason, Symposium registration fees are non-refundable. Participants are encouraged to confirm availability and travel plans prior to registering.

Continuing Education Programs

All continuing education purchases, including webinars, on-demand learning, and other educational programming, are non-refundable once purchased or accessed. This policy applies regardless of participation or completion.

Certification Fees

Certification and renewal fees are non-refundable. This includes application submissions, exam fees, and administrative processing costs. Certification-related purchases support the review, oversight, and credentialing process and cannot be reversed once initiated.

Membership Refunds

In accordance with applicable legal requirements, membership purchases are eligible for a prorated refund. If a membership refund is requested, the Foundation will refund the unused portion of the membership term calculated from the original date of purchase.

Exceptional Circumstances

The Foundation recognizes that extreme emergencies may occur. In rare situations, refund requests may be reviewed on a case-by-case basis at the sole discretion of the iaedp Foundation. Submission of a request does not guarantee approval.

Contact

Refund requests or questions regarding this policy should be submitted in writing to the iaedp Foundation office at: information@iaedpfoundation.com

