

ONLINE COMMUNITY CODE OF CONDUCT AND PARTICIPATION POLICY

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Preamble

The iaedp Foundation's online community, JourneyCare, supports professional learning, thoughtful discussion, collaboration, and relationships across disciplines and regions. This policy establishes shared expectations, so the community remains welcoming, useful, and consistent with the Foundation's mission and values.

Purpose

The purpose of this policy is to promote respectful participation, protect members and the Foundation community, and provide clear guidance for content, privacy, commercial activity, moderation, and enforcement. The policy is intended to support open professional exchange while recognizing the responsibilities that come with participating in a global online community.

Scope

This policy applies to all members, volunteers, speakers, moderators, sponsors, exhibitors, vendors, staff, and other individuals who participate in JourneyCare or any other online community space managed by the iaedp Foundation. Participation constitutes agreement to follow this policy, applicable platform terms, and other Foundation policies.

Policy

1. Respectful and Inclusive Participation

- a. Participants are expected to treat one another with respect and contribute to a welcoming and productive environment. Differences in professional background, discipline, lived experience, culture, geography, and opinion are valued when expressed thoughtfully and respectfully.

- b. Harassment, intimidation, discrimination, bullying, stalking, threats, personal attacks, or other conduct that creates a hostile or unwelcome environment is prohibited. This includes conduct based on race, ethnicity, color, national origin, religion, sex, gender, gender identity or expression, sexual orientation, age, disability, physical appearance, body size, veteran status, or any other status protected by applicable law.
- c. Disagreement with an idea, practice, product, or professional position is permitted. Participants should focus on the issue and avoid attacking or disparaging individuals or organizations.

2. Professional Conduct and Relevant Discussion

- a. Posts, comments, messages, and shared materials should be professional, courteous, relevant to the purpose of the community, and appropriate for an eating disorders professional association.
- b. Participants should use the most appropriate group or discussion space for their topic and avoid repeated, duplicative, disruptive, or intentionally inflammatory posts.
- c. Participants are responsible for the content they share. Content that is knowingly false, misleading, fraudulent, defamatory, abusive, threatening, obscene, illegal, or inconsistent with this policy is prohibited.
- d. Participants may not impersonate another person or organization or misrepresent their identity, credentials, qualifications, affiliation, or authority.

3. Clinical, Personal, and Sensitive Information

- a. JourneyCare is a professional community and is not a setting for emergency support, diagnosis, treatment, or individual clinical advice. Participants should not use the community to establish a treatment relationship or to provide individualized clinical direction.
- b. Participants must not post protected health information or information that could reasonably identify a client, patient, research participant, colleague, employee, or other person. Any clinical example must be sufficiently deidentified and shared only when lawful, professionally appropriate, and consistent with applicable ethical requirements.
- c. Participants should use particular care with content that may be distressing or harmful to people affected by eating disorders. Detailed descriptions of eating disorder behaviors, weights, measurements, calorie amounts, methods of self-harm, or other potentially triggering content should not be posted unless the information is necessary for a clearly identified professional or educational purpose and is presented responsibly.

4. Commercial Activity, Solicitation, Research, and Job Postings

- a. Public community spaces are intended for professional exchange and may not be used primarily for advertising, sales, fundraising, recruitment, lead generation, or repeated promotion. Commercial or promotional content may be shared only in a space or format expressly designated or approved by the iaedp Foundation.
- b. A participant may discuss a product, service, event, or resource when it is genuinely relevant to the discussion, and any financial or professional interest is clearly disclosed. Participants may continue a one-to-one conversation outside the public discussion when the communication is welcome, respectful, and lawful.
- c. Employment opportunities must be posted through the iaedp Foundation Career Center and may be removed from community discussions or files.
- d. Requests to recruit research participants, distribute surveys, or promote research opportunities must follow the Foundation's applicable review and posting requirements before being shared.

5. Antitrust and Competition

- a. The community may not be used to coordinate or seek agreement among competitors concerning prices, fees, rates, salaries, benefits, discounts, costs, profit margins, customers, suppliers, territories, market allocation, refusals to deal, or other competitively sensitive matters in a manner that could violate antitrust or competition laws.
- b. If a discussion moves into potentially sensitive competitive information, participants should stop that portion of the discussion. The Foundation may close, remove, or redirect the discussion.

6. Confidentiality and Privacy

- a. Participants may not post confidential, proprietary, legally privileged, personally identifiable, or other sensitive information unless they are authorized to disclose it and the disclosure is appropriate for the community.
- b. Information posted in an online community should not be assumed to be private or confidential. Even when access is limited, the Foundation cannot guarantee that another participant will not copy, forward, describe, or otherwise disclose content. Participants should share only information they are authorized and prepared to share.
- c. The collection and use of personal information within the community are also subject to the iaedp Foundation Privacy Policy and applicable platform terms.



7. Intellectual Property and Content Use

- a. Participants may share only material they have the right or permission to use. Copyrighted, trademarked, confidential, or proprietary materials may not be posted without appropriate authorization.
- b. Participants may not reproduce, republish, distribute, record, scrape, systematically download, or use automated tools to collect community content, member information, discussions, or files except as permitted by the Foundation, the platform terms, and applicable law.
- c. Before sharing another participant's contribution outside the community, participants should obtain permission when appropriate and provide attribution. Screenshots or recordings that identify participants or include content from a nonpublic community space may not be shared outside the community without permission.
- d. Artificial intelligence tools may not be used to record, transcribe, summarize, extract, train on, or reuse nonpublic discussions or member information in a manner that violates privacy, intellectual property rights, platform terms, this policy, or applicable law.

8. Account and Platform Security

- a. Participants are responsible for activity conducted through their accounts and may not share login credentials, attempt to gain unauthorized access, bypass platform controls, introduce malicious code, or interfere with the security, availability, or integrity of the community.
- b. Automated posting, bulk messaging, scraping, or other bot activity is prohibited unless expressly authorized by the iaedp Foundation.

9. Reporting Concerns

- a. Participants who experience or observe conduct that may violate this policy are encouraged to report it to information@iaedpfoundation.com. Reports should include enough information for the Foundation to understand and review the concern.
- b. The Foundation will review reports based on the nature and seriousness of the concern, the information available, and applicable policies and procedures. Reasonable efforts will be made to handle reports discreetly, but complete confidentiality cannot be guaranteed when review, safety, fairness, or legal obligations require information to be shared.
- c. Retaliation against anyone who makes a good faith report or participates in a review is prohibited.



10. Moderation and Enforcement

- a. The iaedp Foundation may review, edit, close, move, or remove content and may take other reasonable action when it determines that content or conduct is inconsistent with this policy, another applicable policy, platform terms, or law. The Foundation is not required to review content before it is posted or to monitor every interaction.
- b. Depending on the circumstances, action may include guidance, a warning, removal of content, limits on posting privileges, temporary suspension, removal from the community, loss of access without refund when applicable, referral under the Ethics and Disciplinary Policy or another Foundation process, or restriction from future participation in Foundation community spaces or events.
- c. The Foundation may act without prior warning when reasonably necessary to protect participants, preserve community operations, respond to serious misconduct, or meet legal obligations.
- d. Decisions may consider the seriousness and impact of the conduct, whether it is repeated, prior warnings or violations, and other relevant circumstances. The Foundation may retain records of reports and moderation actions in accordance with its privacy and records practices.

11. Relationship to Other Policies and Revisions

- a. This policy should be read together with the iaedp Foundation's bylaws, Ethics and Disciplinary Policy, privacy terms, platform terms, and other applicable policies. When another policy establishes a more specific requirement or process, that requirement or process will apply.
- b. The iaedp Foundation may revise this policy as needed. Material revisions will be approved in accordance with the Foundation's governance practices and communicated through the community or other appropriate channels.

Oversight and Administration

The online community will be administered by the iaedp Foundation Support Team under the direction of the Chief Staff Executive or designee. The Support Team may appoint moderators and establish practical community guidance consistent with this policy.

